

<b>Procedure</b>	<b>Assistive Devices</b>	<b>Procedure Number</b>	5.10.10.P5
<b>Refer to</b>	Accessible Customer Service Policy Number 5.10.10	<b>Original</b>	February 22 2010
		<b>Reviewed</b>	May 2023
		<b>Revised</b>	May 2023
		<b>Next Review Date</b>	May 2025
<b>Written by</b>	Manager, Human Resources	<b>Approved by</b>	Medical Officer of Health

The Haliburton, Kawartha Pine Ridge District Health Unit (herein referred to as “HKPR”) is committed to ensuring equal access and participation for people with disabilities. We are committed to treating people with disabilities in a manner that allows them to maintain their dignity and independence. We believe in integration, and we are committed to meeting the needs of people with disabilities in a timely manner by identifying, removing, and preventing barriers to accessibility and meeting our accessibility requirements under the *Accessibility for Ontarians with Disabilities Act* and Ontario’s accessibility laws.

HKPR is committed to meeting its current and ongoing obligations under the Ontario Human Rights Code respecting non-discrimination.

HKPR understands that obligations under the *Accessibility for Ontarians with Disabilities Act, 2005 (AODA)* and its accessibility standards do not substitute or limit its obligations under the Ontario Human Rights Code or obligations to people with disabilities under any other law.

HKPR is committed to excellence in providing programs, services, and/or facilities to all customers including people with disabilities. Our accessibility policies are consistent with the principles of independence, dignity, integration, and equality of opportunity for people with disabilities.

HKPR is committed to serving persons with disabilities who use assistive devices to obtain, use or benefit from the Health Unit’s programs, services, and/or facilities. The Health Unit will ensure that employees are trained and familiar with various common assistive devices that may be used by clients with disabilities while accessing Health Unit services.

The Health Unit will ensure that employees are familiar and trained on the use of assistive devices available on our premises or that we provide, which may be used for clients with disabilities while accessing our programs, services, and/or facilities.

Source documents:

*Accessibility for Ontarians with Disabilities Act*