

<b>Policy</b>	<b>Accessible Customer Service</b>	<b>Number</b>	5.10.10
<b>Refer to</b>	Accessibility Training 5.10.10.P1 Notice of Availability and Format of Documents 5.10.10.P2 Use of Support Persons 5.10.10.P3 Use of Service Animals 5.10.10.P4 Assistive Devices 5.10.10.P5 Notice of Service Disruption 5.10.10.P6 AODA Feedback Process 5.10.10.P7	<b>Original</b> <b>Revised</b> <b>Revised</b>	March 25 2010
<b>Written by</b>	Manager, Human Resources	<b>Approved by</b>	Board of Health

The Haliburton, Kawartha, Pine Ridge District Health Unit is committed to providing exceptional and accessible service. Goods and services will be provided in a manner that respects the dignity and independence of all clients. The provision of services to persons with disabilities will be integrated into normal service delivery, wherever possible. Persons with disabilities will be given an opportunity equal to that given to others, to obtain, use or benefit from the goods and services provided by and/or on behalf of the Health Unit.

Source documents:

*Accessibility for Ontarians with Disabilities Act*