

Procedure	Notice of Service Disruption	Number	5.10.10.P6
Refer to	Accessible Customer Service 5.10.10	Original Revised Revised	February 22 2010
Written by	Manager, Human Resources	Approved by	Executive Committee

The Haliburton, Kawartha, Pine Ridge District Health Unit will provide notification of a disruption of service for any location or technology that persons with disabilities may use.

Notice of a service disruption will be posted by the Administration and Human Resources Receptionists, in consultation with Communication Services, in a conspicuous place at the physical location of the service disruption and on the Health Unit website at www.hkpr.on.ca.

The notice will include information about the reason for the disruption, its anticipated duration and a description of alternative facilities or services, if any, that are available.

Communication Services may also provide local radio stations and newspapers with a notice of service disruption in the form of a media release or advertisement.

Source documents:

Accessibility for Ontarians with Disabilities Act