

# Proof of COVID-19 Vaccination

## TIPS FOR STAFF

Anyone 12 years of age and older must now show proof of being fully vaccinated against COVID-19 to enter our business/organization.



This is the law, and you must confirm proof of vaccination before allowing anyone inside. There are limited exemptions. See over for details.

### Checking For Proof of COVID-19 Vaccination

Ask customer for a piece of ID and a copy of vaccination receipt (can be paper or on a mobile device). Photo ID is not required but the document must include full name and date of birth. (Examples: birth certificate, driver's license, Indian Status Card, passport, Permanent Resident card, other government issued card, such as health card). Then:

- Check that name and date of birth are the same on both ID and vaccine receipt
- Verify - vaccination receipt is from Ontario, OR signed by an Indigenous Health Provider OR is from another province/country
- Ensure the receipt shows the person is fully vaccinated with two doses (see below)
- Verify - person got their final shot at least 14 days before showing their proof

### Being Fully Vaccinated

Someone is considered fully vaccinated if they have received:

- Two doses of Pfizer, Moderna or Astra-Zeneca or any combination of these OR
- One dose of Johnson & Johnson OR
- One or two doses of a COVID-19 vaccine not listed above, followed by one dose of Pfizer or Moderna OR
- Three doses of a COVID-19 vaccine not listed above

AND

- They received their final dose of the COVID-19 vaccine at least 14 days before providing the proof of being fully vaccinated.

## **People Who Do Not Have to Show Proof of Full Vaccination**

- Children under 12 years old
- Anyone who has a medical exemption from being vaccinated. They must show a document:
  - Signed by a Physician (MD), Registered Nurse or Nurse Practitioner
  - Stating there is a medical reason for the person not being fully vaccinated
  - Providing contact information and logo/letterhead for the health care provider
  - Outlining the time period for which the medical exemption is in effect
- Anyone entering to use a washroom, pass through to an outdoor area, pay for an order/purchase, place or pick up an order/item, or purchase an admission
- People under 18 years old, coaches, volunteers or officials who are entering to participate in an organized sport for training, practice, game, competition or class

Remind these individuals to wear a mask unless eating or drinking, and to keep at least two metres (6 feet) apart from others.

## **What if the customer is difficult and refuses to show proof of vaccine?**

- In a calm voice, remind the person we are required by law to ask for this
- Acknowledge their frustration, but state if they do not show proof of vaccination, they cannot enter
- Ask for support from another colleague and/or manager to speak with the customer
- If the customer becomes threatening, call 9-1-1